

## Latest Release of the Contigo System


The latest release of the Contigo System was completed on Thursday March 14, 2013. Please see below for a brief description of the enhancements included in this release.

### Important Note

- To ensure that all portal features function correctly, it is recommended that you clear your browser's cookies and cache. For assistance, please visit [http://www.contigo.com/clear\\_browser\\_cache.html](http://www.contigo.com/clear_browser_cache.html).

Feature	Description
<b>Contigo 6550/6551 3G HSPA Vehicle Tracking Beacons</b> 	<p>The Contigo 655x is a high-performance beacon designed for commercial productivity and security. It is ideally suited to installations in delivery and service fleets as well as public safety, mass transportation, utility, off-road or construction vehicles.</p> <p>The Contigo 655x uses the latest 3G HSPA (high speed packet access) network technology for fast and error-free data communication, and supports a robust set of features.</p> <p>The beacon supports:</p> <ul style="list-style-type: none"> <li>• Single point locate</li> <li>• Continuous tracking</li> <li>• Route logs</li> <li>• Ignition on/off</li> <li>• Start/Stop movement</li> <li>• Polygon and Circular zone notifications</li> <li>• Speed notifications</li> <li>• Power cut notification</li> <li>• Arm where parked</li> <li>• Auxiliary input and output</li> <li>• Backup battery</li> <li>• Combined antenna for GPS and 3G HSPA communications <ul style="list-style-type: none"> <li>○ model 6550: external antenna with FAKRA connectors</li> <li>○ model 6551: internal antenna</li> </ul> </li> <li>• Dispatch (beta feature – see below)</li> </ul>

Feature	Description
<b>Contigo 6550/6551 Dispatch (beta feature)</b>	<p>Dispatch for the 655x beacons is being supported as a beta feature in this release. The following limitations are currently being addressed by the device manufacturer.</p> <ul style="list-style-type: none"><li>• Device swapping between drivers may cause inconsistencies – If the PND is swapped between different drivers, messages may not correctly reach the intended recipient.</li><li>• Incorrect message timestamps – PND messages are queued when the device is disconnected or out-of-coverage. When reconnected or back in coverage, these messages are delivered using the current timestamp and not the timestamp when they were originally created.</li><li>• Limited message queue – The PND message queue on the 655x device is very limited. It is recommended that work on the PND be done while it is connected to the 655x device, and while the device is in good coverage so that messages can be delivered immediately without having to store them on the device.</li><li>• Message Delivery Delay – There is significant lag time for the processing of PND messages. If there is a large queue, it may take several minutes for messages to be delivered to and received from the PND.</li><li>• If a factory reset is performed on the PND, in-progress jobs will be lost and require manual re-sync (delete and recreate).</li></ul>

Feature	Description
<p><b>Contigo 6500/6501 3G GSM/GPRS Vehicle Tracking Beacons (beta release)</b></p> 	<p>These new beacons support a feature set identical to the 655x beacons, except that they communicate using the 3G GSM/GPRS network infrastructure.</p> <p>Note that the <u>Dispatch</u> feature is not supported for this beta version, but will be supported in a future release.</p>
<p><b>Updated Contigo Map Service</b></p>	<p>The underlying technology of the mapping service on the Contigo Portal has been revamped to enable support for iPad devices (as detailed below), and to enable future development of features that use custom right-click functionality on the map.</p> <p>In the current release, the existing mouse click functionality has been implemented for viewing addresses and zooming. Future releases will see the addition of a right-click menu on the map which will allow many new functions to be added. Other mouse features include using the mouse wheel as well as double clicking for zooming.</p> <p>There are some known issues related to this update:</p> <ul style="list-style-type: none"> <li>• In Map View, the de-clutter feature will no longer display the labels over the vehicle icons.</li> <li>• In the Chrome and Safari browsers, when the map is fully zoomed in, a help icon appears in the middle of the map when Live Traffic is clicked. This is a MapQuest bug.</li> <li>• When using Internet Explorer 8, users should deactivate the Google Chrome Frame browser plug-in, as it may cause errors when using the map.</li> </ul>

Feature	Description
<b>Contigo Portal Supported on iPad</b>	<p>The Contigo Portal is now available for use on iPad devices. Due to the translation of mouse click functionality, there are a few limitations on mapping functionality:</p> <ul style="list-style-type: none"><li>• The following map functions are currently <u>not</u> available:<ul style="list-style-type: none"><li>○ View Address</li><li>○ Zoom to Rectangle</li><li>○ Satellite View</li><li>○ Traffic View</li></ul></li><li>• Circular, Rectangular and Polygon zones cannot be drawn on the map when creating scenarios.</li><li>• Points cannot be dragged in de-clutter mode (the map pans instead)</li><li>• Occasionally, the link to the MapQuest terms of service page does not work</li></ul> <p>Note: In order to view maps properly in the Safari browser, you may need to unblock pop-ups. Go to "Settings→Safari→Block Pop-ups" and move the slider to "OFF".</p>
<b>Guardian-mms.com domain to be phased out</b>	<p>In the near future, the <a href="http://guardian-mms.com">guardian-mms.com</a> domain will be removed from service. All web portal/site addresses that previously used this domain have been changed to <a href="http://contigo.com">contigo.com</a>.</p> <p>All partners and their customers are asked to remove bookmarks addressed to guardian-mms.com from their browsers and landing pages, and change these addresses to point to contigo.com instead.</p>

In addition to the features above, this release will also include bug fixes and other minor enhancements. If you have any questions or comments, please do not hesitate to contact us at [support@contigo.com](mailto:support@contigo.com).

Best regards,  
**The Contigo Team**