Scontigo

Partner Addendum – Mobile Tracker Configuration

Enabling Mobile Tracker in a Commercial Account

Commercial portals must be configured to enable the Mobile Tracker feature. When adding a new account, "Enable Mobile Location Sharing" must be set to "Yes" on the Add New Commercial Subscriber page.

	Dispate	h		
	Send Jobs & Messages To:		Oriver	🔘 Vehicle
Enable DEX:	No	O Yes		
Enable Mobile Location Sharing:	© №	Yes		
Address				
Street Address:			*	

Existing accounts can be updated by editing the Enabled Solution on the Commercial Subscriber Details page.

Edit Solution					×
Select Solution:	Standar	d - Commerio	cal [*]		
Mandatory Modules:	Home, Reports, Administration				
Select Optional Modules:					
			Default	Optional	
	Vehicle	5	\checkmark		<u> </u>
	Assets				
	Personnel		\checkmark		-
	Maintenance		\checkmark		
	Messaging				-
Enable DEX:	🖲 No	© Yes			
Enable Mobile Location Sharing:	🔘 No	Yes			
				ancel save	
i.					





Mobile Tracker License

In order to enable Mobile Tracking for a GPS Fleet Tracker user, a license must be assigned. This license does two things:

- 1. Allows the Mobile Tracker user to start a location sharing session while logged in to the GPS Fleet Tracker app.
- 2. Allows a Personnel record in the Web Portal to be assigned to the Mobile device, so that they may be viewed in the Web Portal in:
 - Map View
 - Route Log Report
 - Event Details Report

To obtain licenses from Contigo, email <u>support@contigo.com</u> with the number of licenses required. Once they are generated by Contigo, Mobile Tracker Licenses appear in the Partner Portal in the Beacon Manager. Select "Licenses" to view the list.

Account Man	ager Incident Handling	Beacon Manager	Reports	Administration	n			
Beacon Manage	er: License Listings				Filt	er By:	All 💌 All	▼ go!
register licen	ses export				Sho	ow: Be	acons Licenses	Terminals
Showing 1 - 3	2 of 32 Licenses	Page: 1 of 1					Listings per pa	ge: 5 10 25 50 100
License	Name	Model	Registered To	Reg Date	Service Plan	Mon	Dealer	Status
c67aa-f1087	License 1	Mobile	Demo Account	04/22/2013	Mobile Basic		Beta Test Portal	Registered [Activated]
c67aa-f1087	License 2	Mobile	Demo Account	04/22/2013	Mobile Basic		Beta Test Portal	Registered [Activated]
c67aa-f1087	-	Mobile	-	-	-		Beta Test Portal	Unregistered [Activated]

Like Vehicle Beacons, Licenses must be registered to a customer portal. There are several ways to do this:

- 1. Clicking "register licenses" in the Beacon Manager: License Listings view (above).
- 2. Clicking on an individual license and then clicking "[Register]" in the License view.
- 3. Clicking on the Register License link beside the account listed in Account Manager.
- 4. Clicking "register licenses" in Account Manager, on the Commercial Subscriber Details page (shown below):

< return manage register beacon register	terminals register licenses
Organization Details [Edit]	Default Contact



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Clicking on the "register licenses" button will bring up the "Register Licenses" page, which looks very similar to the Beacon Registration page. As with normal beacon registration, the dealer and commercial account are selected, as well as the specific licenses to be registered with that account. At present, only one model ("Mobile") may be selected, and there is only one service plan that is applicable ("Mobile Basic").

The example screen below shows four licenses that are available for registration with a commercial account. All four will have the same license identifier (e.g. "C67aa-f1087"). The identifier is unique to the partner/dealer who is issuing the license, and does not identify an individual license. To allow partners/dealers or customers to uniquely identify licenses using their own naming convention, a field is provided.

Account Manager	Incident Handling	Beacon Manage	Reports	Administ	ration
Beacon Manager: Regist	er Licenses				
< return to list					
Register Licenses					
Fields marked with *	are required.				
Dealer:		Beta Test Portal	•		
Commercial Account: *		Demo Account	•		
License Model: *		Mobile 🔻			
Select licenses to regist	er to this account: *	License	Name		
		C67aa-f1087	License 1		
		V C67aa-f1087	License 2		
		C67aa-f1087			
		C67aa-f1087			
Select Service Plan and Add On Features*				License Registration	
					Note that monthly service fees will start after the license is registered to the subscriber.
Mobile Basic - CDN	\$0/month				NOTE: Enabling any of the additional
Basic plan for mobi	le tracker				features may incur a one time or monthly service fee. If you are not familiar with these fees, please contact Contigo.

Once the registration is complete, the licenses will appear in the Commercial Account portal, and are available for assignment to Personnel entities. Please refer to the main configuration guide for details about configuring Users and Personnel records for Mobile Tracker.



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