



Beacon Limited Warranty

Limited Warranty

Contigo beacons are warranted to be free of defects and to operate according to specifications for a period of one year from the date of purchase. In the event that a beacon fails to perform in accordance with the specifications, or is otherwise defective in materials or workmanship, Contigo, Systems Inc. will repair or replace the beacon, at its sole discretion. Replacement or repair does not extend the original warranty period.

Warranty Exclusions

This warranty does not extend to claims arising from misuse of a beacon. If, in the opinion of Contigo, the product was mistreated, improperly installed, or exposed to harsh environments, the warranty is null and void. There are no user serviceable parts inside. Opening the housing or removal or alteration of the original serial number label also constitutes voiding of the warranty.

The warranty does not extend to casualty, loss, or damage, nor to use of the product for purposes other than those for which it was designed. Except for the express limited warranty set forth above, Contigo grants no warranties, expressed or implied, and specifically disclaims any implied warranty of merchantability, quality, or fitness for a particular purpose.

Limitations of Liability

Contigo's entire liability for any breach of the limited warranty contained herein shall be limited to only the repair or replacement of a defective beacon. Contigo shall not be liable for incidental, consequential or special damages whether or not the company has been advised of the possibility of such damages. This limitation survives the failure of any exclusive remedy.

Return of Product

Do not return a beacon to Contigo without first requesting a Return Merchandise Authorization number (RMA #).

Beacon Return / Restocking Policy

Restocking fee is 10% of beacon purchase price (excluding non-refundable wireless activation fee) when a beacon is returned in new, resaleable condition within 30 days of original purchase. Refund is processed when beacon is received and deemed to be in satisfactory condition with all accessories included.